



**American University of Ras Al Khaimah**  
**Information Technology Department**

# Connecting to “AURAK-BYOD” Wi-Fi Network in Campus

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**Office of Information Technology**  
**American University of Ras Al Khaimah**

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### INTRODUCTION

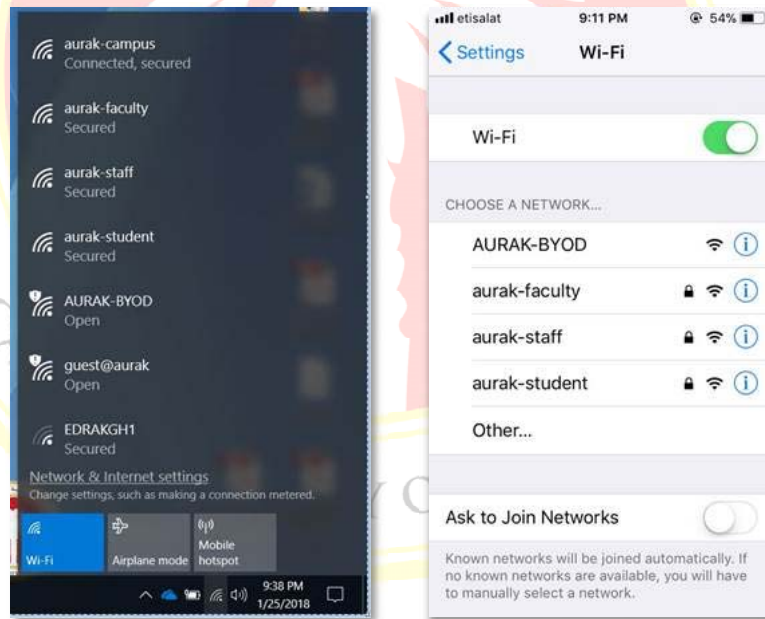
#### A. General Information

AURAK-BYOD Wi-Fi network is dedicated for AURAK students, faculty and staffs' use for connecting their respective personal laptops and other mobile devices to the Internet while in the campus premise. AURAK-BYOD is an open network and requires authentication (using AURAK domain account) to get Internet access.

The purpose of this manual is to provide a step-by-step guide on how to connect to AURAK-BYOD network and performing the web authentication for a successful Internet connection on personal devices at the campus.

### STEP BY STEP GUIDE ON HOW TO CONNECT DEVICE/S TO AURAK-BYOD NETWORK FOR INTERNET ACCESS

1. **Open the list of available wireless networks** (depending on the type of device used, steps will vary on how to access the list of available wireless networks. See sample screenshots below for laptop and iOS device list of available wireless network respectively)



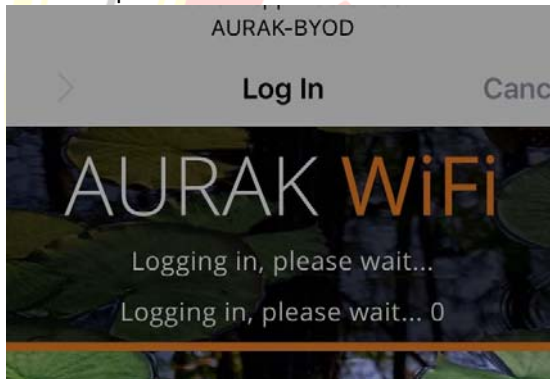


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2. Connect to **AURAK-BYOD**. This is an open network, therefore no password is required.

### Web Authentication

3. **Log In** page will display once device is connected to the Wi-Fi as shown in the screenshot on the right (background may change). *In case the Log In page does not prompt automatically on your screen, check for any notification on your device or visit any website using any web browser (Google Chrome, Firefox, Safari, Explorer, etc).*
4. Enter your AURAK username (without “@aurak.ac.ae”) and password then hit the **Log In** button.
5. The screen below displays during the process and changes once completed.



**NOTE:** If the page displays error or other than the Login Successful, open a new tab on your browser and try visiting any website to check your connectivity to the Internet.

This is a one-time process for each device. Once a device is already authenticated, it will no longer prompt you to login for authentication in the future.

For any technical assistance required, please contact Office of Information Technology. Contact Details as follows:

**IT HelpDesk:** <http://itsupport.aurak.ac.ae:8888>

**Email:** [it@aurak.ac.ae](mailto:it@aurak.ac.ae)

**Tel.** 800-28-725 ext. 1213

**Office Location:** AURAK Campus, Bldg. D, Ground Floor